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## NBM strengthens dialogue with the business community for an inclusive and secure financial sector

The First Deputy Governor of the National Bank of Moldova (NBM), Petru Rotaru, held a meeting today with representatives of the business community from the American Chamber of Commerce in Moldova (AmCham), reaffirming the institution's commitment to maintaining open and constructive dialogue with the private sector.

During the discussions, the First Deputy Governor emphasized that ensuring equitable access to financial services remains one of the NBM's key priorities, as part of its mission to support sustainable economic development. In this regard, Petru Rotaru highlighted the importance of ongoing collaboration between the regulatory authority and the business community to identify effective solutions tailored to market realities.

An important item on the agenda was the prevention and combating of money laundering and terrorist financing. The First Deputy Governor noted that measures in this area are complex and constantly evolving, stressing the need to adopt modern technologies, such as electronic customer identification (eKYC – electronic Know Your Customer), and to ensure continuous training for the staff involved. These efforts contribute both to strengthening the integrity of the financial system and to facilitating fast and secure access to banking services for customers.

"It is important to have this constant exchange of information in order to create best practices and understand existing phenomena. In this way, we will develop a shared vision of the processes and the ability to act and find optimal solutions for the business community and their customers", said Petru Rotaru, appreciating the business community's openness to regulations designed to ensure a balance between innovation, security and accessibility.

At the same time, the First Deputy Governor expressed the NBM's readiness to constantly assess the functionality of the regulatory framework in collaboration with all involved entities. This approach reflects a modern vision of financial sector governance, where regulation develops in step with market needs and technological advancements.

The discussions also addressed the expansion of the National Bank's responsibilities, which, as of July 1, 2023, includes the responsibility for the supervision of the non-bank lending and insurance sectors. Thus, the NBM consolidates its role as the supervisory authority for a broader range of financial institutions, with the objective of applying uniform standards of prudence and transparency.

Participants in the discussions welcomed the NBM's willingness to work in partnership with the newly supervised sectors, believing that a clear and functional regulatory framework, developed with the contribution of all parties, will benefit both the financial industry and consumers.

Tag-uri

[business dialogue](#) <sup>[1]</sup>

[American Chamber of Commerce of Moldova AmCham](#) <sup>[2]</sup>

[Amcham](#) <sup>[3]</sup>

[American Chamber of Commerce of Moldova](#) <sup>[4]</sup>

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